

## September/October 2018, Trend-Setting Products 2018 [Volume 27, Issue 5]

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### **KMWorld Trend-Setting Products of 2018**

In designating products to our 2018 list, we looked for solutions that are inventive as well as utilitarian ... that break new ground, that help organizations achieve their knowledge management goals and the digital transformation they need to thrive. The offerings help users find information more easily and convert structured and unstructured information into meaningful insight to solve business challenges and satisfy customers.

KMWorld's 2018 list of Trend-Setting Products features not only emergent software directed toward human-like functionality but also more traditional offerings impressively refined. It encompasses artificial intelligence (AI), machine learning, cognitive computing and the Internet of Things (IoT), as well as more established categories like enterprise content management, collaboration, text analytics, compliance and customer service.

The offerings on our list of 2018 KMWorld Trend-Setting Products result from innovation, imagination and evolution. They reflect the ingenuity of the developers and the diversity of invention. They have captured our attention for a simple reason ... they help organizations succeed!

**KnowledgeIQ by Knosys** is a flexible and scalable central repository for knowledge-based articles and critical corporate information. KnowledgeIQ's fine-grained security model ensures the right people have access to the right content.

Knowledge articles are created once then shared to anyone who requires access, eliminating duplication and creating a single source of truth. Users have multiple ways to access information via intuitive taxonomies and the powerful Smart Search function. KnowledgeIQ is an OOTB solution, with features that support business process efficiency gains and facilitate employee collaboration. Through a machine learning approach, KnowledgeIQ provides analytics on content usage, user activity, search statistics and other core features across the organization.

Allow knowledge sharing between systems by leveraging KnowledgeIQ's open API or through KnowledgeIQ's system integrators.

<http://www.kmworld.com/Articles/Editorial/Features/Trend-Setting-Product-of-2018%C2%A0Knosys-KnowledgeIQ-127182.aspx>